

2022 Report to the Community

JULY 2021 TO JUNE 2022



Meet WHC's New CEO, Matt Johnson

Matt Johnson DPT, MHA, joined Waverly Health Center as the new Chief Executive Officer (CEO) on January 4, 2022. Matt came to Waverly from MercyOne Centerville Medical Center in Centerville, Iowa, where he has served as CEO since April of 2019. Before going to Centerville, he was the CEO and president at Cherokee Regional Medical Center in Cherokee, Iowa, for over two years.

Matt earned his Bachelor of Arts from Simpson College in Indianola and a Doctorate of Physical Therapy and a Master of Healthcare

Administration degree from Des Moines University in Des Moines.

He is a military veteran, serving in the 4th Infantry Division of the U.S. Army as a nuclear, biological and chemical operations specialist and later sergeant as a non-commissioned officer. During his military career, he was stationed in Colorado Springs, Colorado, before a deployment to Iraq in support of Operation Iraqi Freedom. He and his wife, Molly, have four children.

Building for the Future at Waverly Health Center

In 2017, Waverly Health Center (WHC) started planning for a major building expansion and renovation. The goals of the building project included creating a new emergency department (ED), adding clinic space, relocating several outpatient services, improving wayfinding and additional parking. All of these goals will be realized by the time 2022 comes to a close.

Over the last two years, the hospital's campus has been transforming. Although the project still has eight months to go, patients and staff are reaping the benefits of the project right now.



On Monday, September 27, 2021, WHC's new emergency department (ED) opened. This area is part of a 30,000 square foot addition to the southwest side of the hospital. The ED is around 9,000 square feet and consists of six exam and treatment rooms, two trauma rooms, a centralized teamwork area for nurses and providers, and additional specialty spaces such as a new ambulance garage and hazardous materials decontamination shower.

"The new emergency department provides us with a more efficient way of caring for our patients and comes with the newest and best equipment to provide that care," stated Derrick Wygle, RN, ED nurse manager. "In addition to the new ED, we have increased our wages, added more patient care staff, and created new positions, such as a trauma coordinator and unit educator, to provide our staff with the most up-to-date education and training in real time."

After the opening of the new ED, focus shifted to the completion of the rest of the new addition. On Monday, November 29, 2021, the Christophel Clinic moved to its new space. The clinic covers approximately 10,000 square feet of space and can accommodate seven full-time providers. Patients can easily access the clinic by using the new blue lot and blue entrance on the south side of the hospital. The former clinic location at the orange entrance is now a visiting specialty clinic.



"The new space for Christophel Clinic is wonderful," stated Dr. Courtney Bochmann. "It has provided us with more space for staff and patients, created opportunities to add additional providers in the future, and is outfitted with beautiful aesthetics and the newest equipment. All of this allows us to provide patients with high-quality health care in a comfortable setting."

Alyssa Conradi, RN, Christophel Clinic manager, had this to say about the space, "The new clinic has given us many new opportunities to provide the best all-around experience for our patients. The larger space has helped us to implement a new nurse-staffing model, allowing us to provide patients with a more efficient visit. It has also enabled us to bring in an additional provider. We now have an entire pediatric team with expert knowledge and experience in pediatric care. The beautiful structure and design serve as a comforting setting to both give and receive care."



The last portion of the new addition opened on Wednesday, January 5, 2022, and is home to the hospital's outpatient medical and pain services department. Nursing staff in this area provide services including IV antibiotics and fluids, blood transfusions, injections and more. In addition, several days a week, individuals with chronic pain receive a variety of services from visiting specialists and WHC's pain management team.

"Staff and our patients love the natural light and open concept of our new department," stated Kara Johnson, RN, outpatient medical nurse. "The new space allows our health care team to work more efficiently and have better communication. The close parking and convenient check-in process offers a great experience for our patients."

The last phase of the project covers 40,000 square feet of renovation. This area includes the former ED, Walk-In Clinic and registration bays. The transformed space will be home to the General Surgery Clinic, a visiting specialist clinic, several outpatient services departments, patient registration and a new gift shop. Work will continue through September 2022.

While renovations take place inside, site work will be moving forward in the green lot on the north side of the campus. Contractors will begin working in this area in March to create more handicap parking spaces on grade with the entrance. They will finish the driveway extension on the west side of the campus to connect to the new blue lot and ambulance garage by June.

"Seeing this large project moving closer to the finish line is very exciting," stated Heidi Solheim, WHC chief operating officer. "Our patients and staff have been extremely understanding and I really

appreciate their patience with the disruption. We are on the home stretch and the end result will provide a convenient, easily accessible and beautiful health care facility for many years to come.”

The \$36 million project is being paid for through USDA loans, fundraising and hospital reserves. The hospital is working with INVISION Architecture, Modus Engineering and Graham Construction.

Construction Facts:

- New retaining wall weighs over 1.85 million pounds
 - 6,000 dump truck loads of fill brought to site to build up the new clinic and ED entrance
 - Over 280 tons of structural steel were used in the project
 - Over 250 concrete trucks were needed for the exterior site paving and sidewalks
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Waverly Health Center – By the Numbers (July 1, 2022 to June 30, 2022)

- Ambulance calls – 2,006
- Emergency department visits – 7,490
- Babies – 216
- Inpatient admissions – 908
- Surgeries – 2,269
- Total outpatients – 56,235
- Total outpatient registrations – 433,890
- Number of employees – 477
- Average cost per day to operate WHC – \$177,430

Gifts to the Foundation

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- Jerry Aleff and Sandra Rada-Aleff
- Michael and Evelyn Aubrey
- Chad and Lisa Austin
- The Bagelmann Family
- Daniel and Brandi Banks
- Drs. Renu Bansal and Himanshu Tandon
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- John and Amy Tharp
- Ellen Thies
- Stuart and Sally Thorson

2021 - 2022 HIGHLIGHTS

August 2021

- Dr. Jeffrey Clark receives WHC Provider Spotlight on Values
- Kelsey Masters, ARNP, receives WHC Provider Spotlight on Values

September 2021

- Emergency department opens inside Blue Entrance
- Ribbon-cutting ceremony for emergency department

October 2021

- Cardiopulmonary rehabilitation is re-accredited by the American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR)
- Dr. Renu Bansal receives WHC Provider Spotlight on Values Award

November 2021

- Christophel Clinic opens inside Blue Entrance
- Randy Wirtz, ARNP, joins Walk-In Clinic

December 2021

- Jodi Geerts, MBA, BSN, RN, CPHQ, receives WHC Leadership Spotlight on Values Award
- Dr. Matt Glascock receives WHC Provider Spotlight on Values Award

January 2022

- Matt Johnson named chief executive officer
- Outpatient medical and pain services opens inside the Blue Entrance
- No Surprises Act regulations begin

February 2022

- Adam 3, WHC's newest ambulance goes into service

April 2022

- Dr. Ivey receives WHC Provider Spotlight on Values Award

May 2022

- Larry Young named WHC Volunteer of the Year

June 2022

- 2022 Community Health Needs Assessment and Action Plan was adopted by the Board of Trustees