

Waverly Health Center's Financial Assistance Policy

WHC is committed to providing quality healthcare services to all individuals regardless of their ability to pay. Patients who are found to be eligible may receive free or discounted services.

Who can apply for assistance?

- United States (U.S.) citizens
- Non-U.S. citizens who are classified as legal immigrants, international students, temporary residents or legal visitors
- Adult individuals, their spouse and dependents
- People who do not have insurance or those who cannot pay a balance left after their insurance pays

What services does this apply to?

- All medically necessary services received from WHC providers and billed by WHC.
- Services that are not billed by WHC are not covered by this policy; for example, professional charges for radiology, pathology, anesthesia, visiting specialists, or Rohlf Clinic (Unity Point) providers or staff.

Amounts charged to patients without insurance

- WHC bills people who do not have insurance a discounted amount set each year based on claims paid by Medicare, Medicaid and private insurers over a 12 month period. This discount is applied automatically to the first bill.

Determining discounts

- Uninsured people may be eligible for more financial assistance based on their income as a percentage of the Federal Poverty Level (FPL).
- If an application is approved all bills for services received in the 12 months before the date of the application will be discounted.
- Once a discount has been given it will be valid for 12 months from the date of the application without the need to fill out a new application.
- If the income situation changes for someone who has been given a discount and a new discount rate is requested a new application will be required.

How to apply

- Complete WHC's "Application for Financial Assistance"; the form can be obtained from a number of different places:
 - On our website at www.waverlyhealthcenter.org in the Patients and Visitors section under Financial Assistance
 - By contacting our Patient Financial Counselor at (319) 352-4928
 - Picked up at the Waverly Health Center Main Campus at the green entrance
 - Picked up in any of the WHC clinic offices

What will be required?

- A fully completed application
- A copy of the most recently filed Federal Income Tax return
- If employment has changed since the tax return was filed, copies of the last 2 paystubs
- If patient is unemployed a copy of the last paystub and the unemployment award letter
- A copy of any denial letter from county or state assistance programs (ex. Medicaid)
- Other items may be acceptable or needed depending on the situation

WHC has the right to deny financial assistance to any individual who does not turn in a completed application or does not provide proof of income needed to figure out the discount rate.

Contact

Patient Financial Counselor

(319) 352-4928

Financialassist@WaverlyHealthCenter.org

Application materials and information available online at WaverlyHealthCenter.org/FinancialAssistance