

Waverly Health Center Volunteer Services

NEWSLETTER

NOVEMBER 2026

NOTE FROM Melinda

Happy November! You will find FY26 Volunteer Services Annual report starting on page 5. As you read through this year's report, I hope you feel proud of all that you've accomplished. The time, compassion and kindness you share every day makes a difference in the lives of our patients, families, visitors and staff. I am so very thankful for each of you and all that you do for WHC.

Don't forget the Gift Garden Open House November 5 & 6!

Enjoy 20% off Christmas, enter for a chance to win a prize, and get a jump on holiday shopping. It's open to the public, so bring your friends and family and enjoy shopping for a cause!

Thank you for being the heart of volunteerism at WHC! ❤️ and making my job wonderful!

Fair warning: I'm heading to a conference in Des Moines on November 5 and will likely return full of new ideas and enthusiasm. Consider yourself warned!

Melinda



Snowbird Reminder

If you head south for the winter, please let Melinda know your anticipated departure date if you have not already done so this year.

This helps us keep our volunteer schedule and records up to date. Thank you, and safe travels! 🌞✈️🌴

WAVERLYHEALTH
— C E N T E R —

We Always Care Together

Gift Garden WINTER OPEN HOUSE

Thurs, Nov. 5th
9 - 8pm

Fri, Nov. 6th
9 - 5pm

20% OFF CHRISTMAS

WAVERLYHEALTH
— C E N T E R —
AUXILIARY

Waverly Health Center Volunteer Services

TRAINING CORNER

- In the event that you, another volunteer, or a visitor is injured, experiences a trip or fall, or requires medical attention, please notify Melinda as soon as possible. If Melinda is unavailable, notify the nearest WHC employee or call the House Supervisor at ext. 3676 to report the incident.
- Please note: Melinda should always be informed of any injury or incident, but if Melinda has already been notified, there is no need to report it separately to another staff member.
- If you see something, say something immediately.
- Please let Melinda know about all accidents. This can be done in person, by phone or email.
- If you see ice or a slippery spot, ice melt is available at each entrance and you are welcome to cover the area if you'd like. If you are unable to do so, please notify a staff member so Plant Services can take care of it.

**SAFETY
FIRST**

**SAFETY
FIRST**

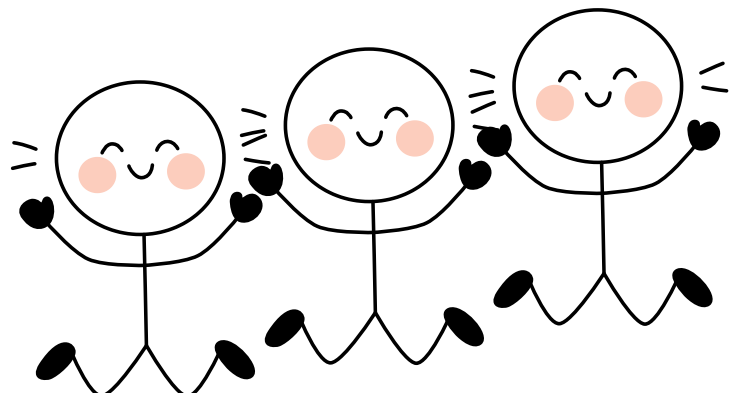
**SAFETY
FIRST**

WELCOME



New Volunteers:

Ini Akingbemila
Orlando Alonso
Colette Lei
Ann Platte
Beth Stevens



Waverly Health Center Volunteer Services

Auxiliary Board Minutes

Minutes from October 12, 2026 meeting

- WHC's Epic implementation launched successfully, with continued support and training efforts underway.
- New Family Medicine and OB/GYN providers will be joining WHC and robotic surgery services remain on track for early next year.
- September 30 balance \$4,967.06.
- The Iowa vs. Iowa State Popcorn Sale raised \$854 and the Thompson Shoes fundraiser raised \$2,317 for the Auxiliary.
- The Gift Garden Open House will be held November 5 - 6, featuring special discounts, prize drawings and extended shopping hours.
- The Gift Garden will no longer sell gift certificates. They are not compatible with the new system they are using.
- SHIP Open Enrollment is underway through March 31.
- The Volunteer Social is scheduled for October 30.

AUXILIARY FUNDRAISERS



**The Nutman Company
USA, INC**

Monday, November 30th 8 a.m. to 4 p.m.
Tuesday, December 1st 8 a.m. to 4 p.m.
Wednesday, December 2nd 8 a.m. to 2 p.m.

200 Fine Quality Nuts, Chocolates, Snack Mixes and Candies
Green Entrance Waverly Health Center, 312 Ninth St. SW, Waverly

THE
Nutman
COMPANY
U S A, INC.

WAVERLY HEALTH
CENTER
AUXILIARY

November 2026



SUN	MON	TUE	WED	THU	FRI	SAT
1	2 Olivia Thul	3	4	5 Heather Leek Gift Garden open house 9:00 - 8:00pm	6 LifeServe Blood Drive Tendrils Melinda out of the office	7
8	9	10 Rylee Hillman Breast Cancer Support Group 6:30 - 7:30 Tendrils	11	12 Speaker Series: Grief During the Holidays 5 - 6pm Tendrils	13	14 Carly Rich
15	16	17	18 Parkinson's Support Group 1:45 - 3pm CP room	19 Elaine Wright	20	21
22 Beth Giesmann	23	24 Kathleen Butschi	25	26 	27	28 Olivia Janss
29	30  Nutman 8-4pm Green Entrance	Nutman 8-4pm	Nutman 8-2			



WAVERLY HEALTH

— C E N T E R —

VOLUNTEER SERVICES

ANNUAL REPORT FY2026



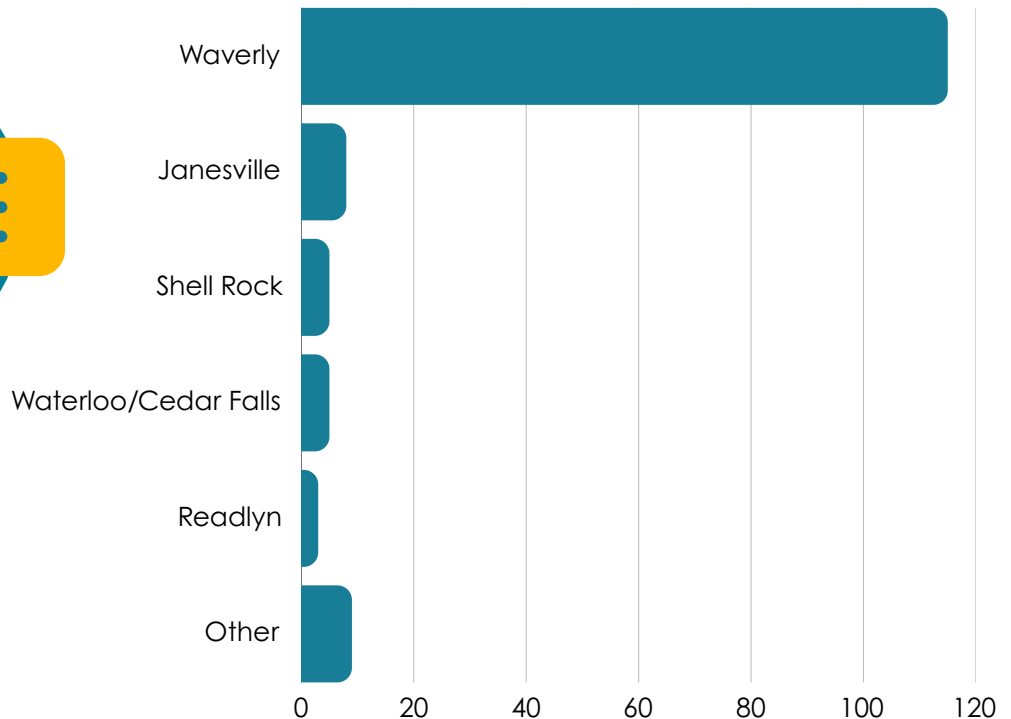
Over the past year, WHC Volunteers have shared countless hours of kindness, compassion and service to support the patients, families, visitors and staff of Waverly Health Center. Whether offering a warm welcome, a helping hand or a listening ear, volunteers have made a meaningful difference in the lives of those we serve. Their dedication reflects the heart of our organization and helps create the caring, healing environment that makes Waverly Health Center so special.



"The true measure of our volunteer program is not the hours served, but the countless lives touched through simple acts of kindness, compassion and care."

Demographics

- **143 Volunteers** had service in FY26
 - 3 Waverly Health Center employees
 - 35 College Students
 - 34 premed students
 - 34 Wartburg Students
 - 1 Other
 - 41 New Volunteers
 - 109 Female volunteers
 - 34 Male volunteers
 - 10 husband/wife volunteers
- **185 Auxiliary Members**
 - 3 Auxiliary Card Clubs

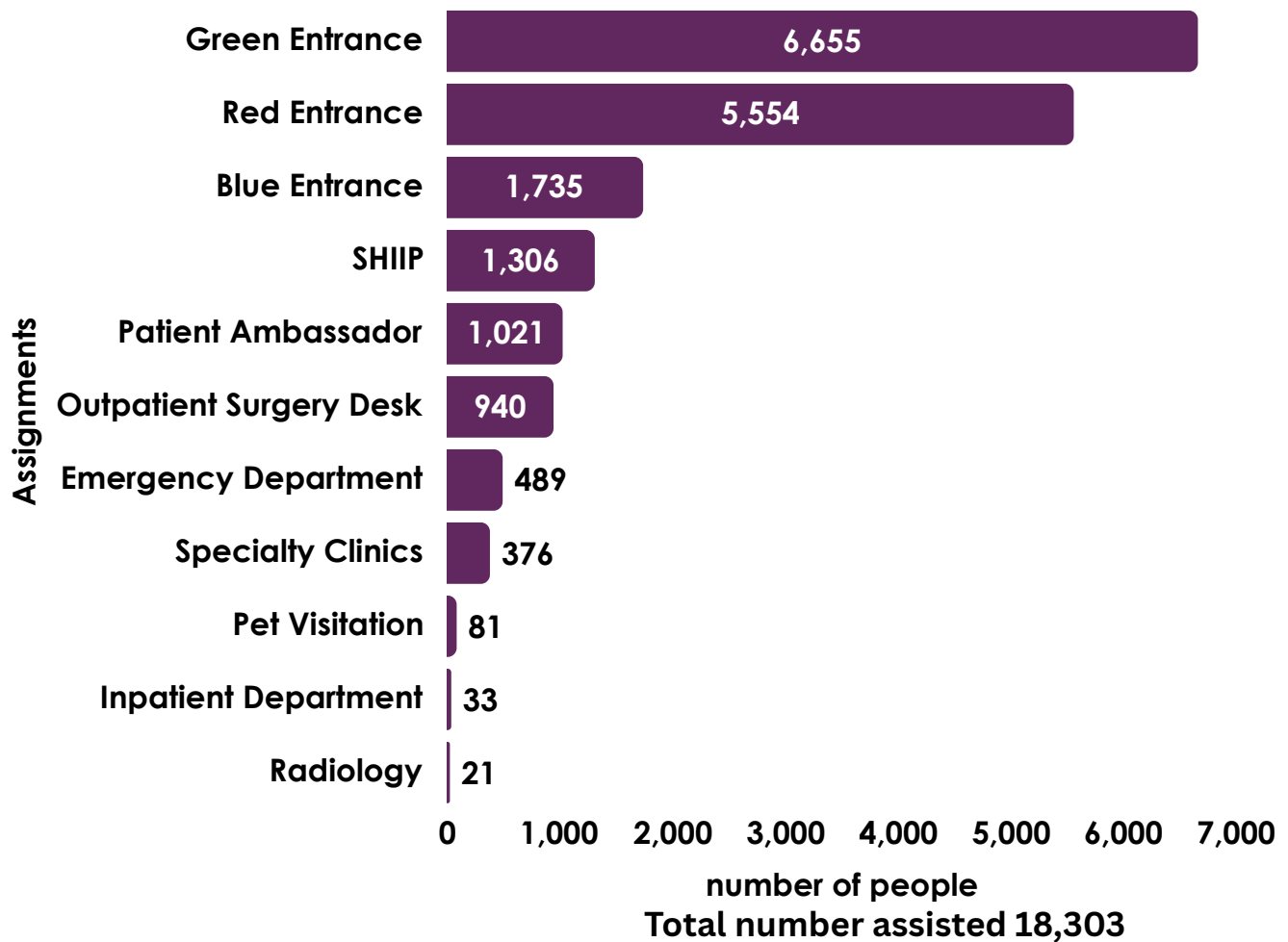


Statistics

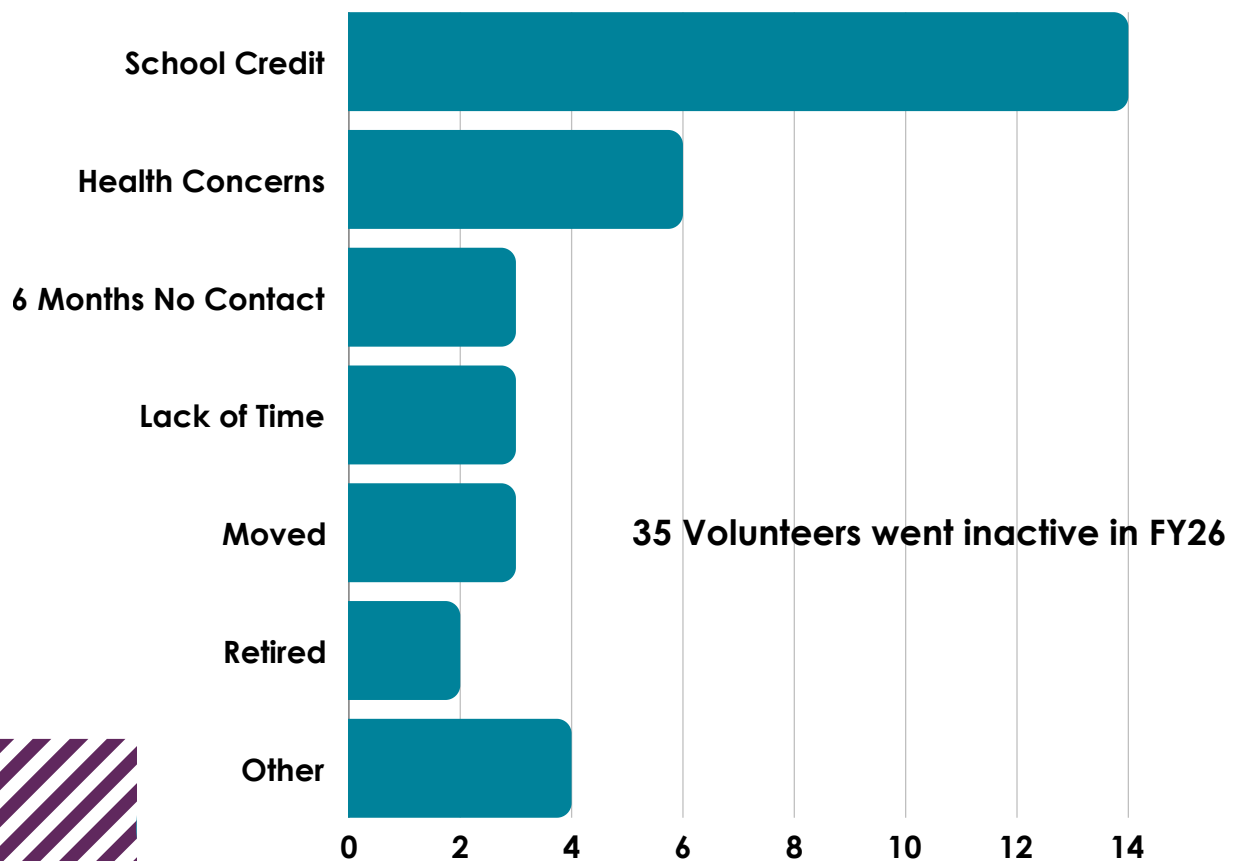
The Value of our volunteer contribution is immeasurable. Our team of 143 trained volunteers contributed 13,270 hours of service. The current estimated national value of each volunteer hour is \$36.14. Source [Value of Volunteer Time- Independent Sector](#)

13,270 hours X \$36.14= \$479,577.8 in financial impact to Waverly Health Center

FY26 Number of People Assisted by Assignment



Inactive Volunteers Reasons



SHIIP - Senior Health Insurance Information Program

Waverly Health Center has partnered with the State of Iowa Insurance Division to sponsor the Senior Health Insurance Information Program (SHIIP) for Bremer County and the surrounding area. The program has eight trained volunteers who provide free, confidential counseling and information to individuals with questions about Medicare. Open enrollment is October 15 - December 7.

- Number of Clients Seen: 1156
- Number of hours: 1004.16
- Total Client Savings: \$561,083.58
- Total Client Savings for OEP: \$538,667.82

Volunteer Highlights

Volunteer of the Year: Alice Kuennen nominated by Sarah Dunleavy

Alice Kuennen is a dependable Center Pharmacy volunteer who consistently goes above and beyond, often adjusting her schedule and stepping in whenever extra help is needed. She assists with medication stocking, inventory, pharmacy errands, medication returns and preparing donations for Iowa's medication depository program, all while demonstrating initiative, attention to detail and a willingness to learn. Through her service at Waverly Health Center and in the community, Alice exemplifies the values of Accountability, Compassion and Teamwork, making a meaningful difference for both staff and patients.



Spotlight on Values:

- Monica Severson - 4/15/26 Received SOV for Compassion



Volunteer Hours of Service

5000 Hours

- Julia Palenstrina 5,114.25

4,000 Hours

- Beth Giesmann 4,414.53

3,000 Hours

- Barb Fricke 3,463.33
- Don Kloberdanz 3,270.27
- Alice Kuennen 3,048.90

2,000 Hours

- Carol Bruxvoort 2,025.32
- Sylvia Grote 2,915.85
- Joyce Lubben 2,564.65
- John Scheibel 2,761.82
- Larry Young 2,547.05

1000 Hours

- Terry Bollman 1,104.63
- Kathleen Butschi 1,397.53
- Bruce Coleman 1,918.12
- Barb Dahlby 1,561.10
- Jo Dietz 1,958.35
- Frank Haaland 1,628.00
- Vicki Haaland 1,860.10
- Barb Harken 1,909.02
- McKenna Hart 1,260.28
- Ann Henninger Trax 1,756.27
- Deb Newton 1,127.57
- Marvin Orth 1,106.05
- Diane Steege 1,353.90
- Charlotte Westpfahl 1,616.18
- Tracy Wilson 1,546.67
- Carol Young 1,163.80

